

# City of De Soto

For Immediate Release  
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## City Response to COVID-19 Recommendations

Today, in accordance with recommendations from the Jefferson County Health Department, the City of De Soto will be closing all public facilities beginning at 8:00am Thursday, March 26<sup>th</sup>, 2020 until further notice. These facilities include; City Hall, De Soto Police Department and De Soto Public Works, and restroom facilities and pavilions at all De Soto Parks. Park facilities mentioned above will be closed immediately. This is being done in order to minimize social contact among the general public and city staff to ensure the continued delivery of service (Fire, Parks, Police, Sewer, Streets, Trash, Water, etc.) to residents.

Staff and hours in all departments ***EXCEPT*** the Police and Fire Department have been adjusted according to recommendations by the Jefferson County Health Department. To ensure delivery of essential services, employees have been split into rotating teams.

**IMPORTANT CHANGES – All offices except the Police and Fire Department will be closed on Fridays.**

**NORTH PARK COMPLEX- Is closed immediately until further notice.**

**CITY HALL** – The lobby remains closed to the public. Office hours will be 8:00 – 4:30 Monday – Thursday. There is a deposit box in the rear parking lot of City Hall for Utility and Court payments. Payments can also be made using the city's website at [desotomo.com/online-bill-pay](http://desotomo.com/online-bill-pay) by phone and regular mail. There are speakers located at the front and rear entrance of City Hall that can be used to contact Dispatch. The dispatcher will then contact the appropriate personnel to assist you.

**POLICE DEPARTMENT** – While exercising recommended social distancing and other COVID-19 recommendations, the Police Department will continue to operate as normally scheduled. There are speakers located at the front and rear entrance of City Hall that can be used to contact Dispatch. The dispatcher will then contact the appropriate personnel to assist you.

**BUILDING/CODE ENFORCEMENT** - The lobby remains closed to the public. Office hours will be 8:00 – 4:30 Monday – Thursday. All building inspections, and other licenses issued by the Building Inspectors will be by appointment only, please allow three days notice when possible. \*Inspections may be postponed/cancelled/modified or suspended depending on the current conditions.

**RESIDENTIAL TRASH SERVICE WILL CONTINUE WITH NO CHANGE AT THIS TIME.**

**PUBLIC WORKS DEPARTMENT** – Teams will operate on a rotating schedule 4 days a week.

# City of De Soto

The public is encouraged to call or email the City with any concerns or questions. The Police Department **non-emergency** number will be the main point of contact after 4:30pm each day and all day on Friday, Saturday and Sunday.

City Hall-(636)586-3326

Police Department-(636)-586-8891

Public Works-(636)586-2499

## **In the event of an emergency Dial 911**

Please check the city's website at [desotomo.com](http://desotomo.com) and our Facebook page for updated information.

On March 17<sup>th</sup>, municipal water service disconnects were suspended until further notice. Any delinquent account will still accrue any late fees, charges and interest. It's important as a community that we take care of ourselves, each other and any that may be affected by this pandemic. Please use common sense and be respectful of others when purchasing goods. As this pandemic continues to evolve, we hope everyone stays healthy and safe.

## **IMPORTANT LINKS –**

[www.cdc.gov/](http://www.cdc.gov/)

[www.jeffcohealth.org/coronavirus-covid19](http://www.jeffcohealth.org/coronavirus-covid19).

As we work through these unrepresented and uncertain times, we ask for your patience and understanding while we do our best to serve the community. Your safety and that of our employees is our top priority. Please make sure you are following the Stay at Home guidelines issued by the Jefferson County Health Department. Please continue supporting our local businesses.

Sincerely,



Todd Melkus  
City Manager